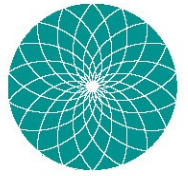
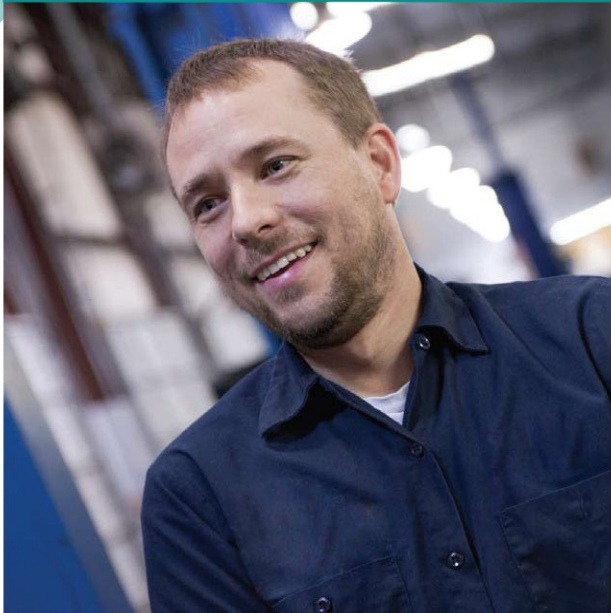


multiple  
solutions



## ICT solutions



### remarkable businesses need remarkable solutions

in order for your business to set itself apart from its competitors and for your customers to see you as truly remarkable, you need to spend more time "working on" your business and less time "working in" your business. multiple solutions provides a range of customised, cost-effective ICT support services to help your business run more efficiently and help ensure your business succeeds.

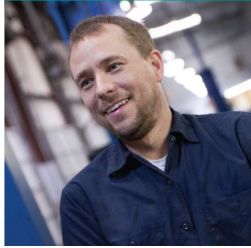
### right solutions for remarkable people

[www.multiplesolutions.com.au](http://www.multiplesolutions.com.au)

## ICT Solutions

Multiple Solutions has a range of IT based solutions to help your business get the most out of your existing Information & Communication based infrastructure and help you manoeuvre your way through the endless array of software and hardware options out on the market. We provide a range of services including a comprehensive business analysis which will include a review of your existing IT infrastructure, and provide you with a report detailing how your business can run more efficiently and cost effectively while taking advantage of the latest IT technology.

Our ICT team has over twenty five years experience and we specialise in supporting not for profit organisations including helping you get access to discounted software. Multiple Solutions is also a recognised Microsoft partner.



Our services include:

### ICT Management Solutions:

- Provide an initial consultation and review of your business needs and provide a report on how your ICT systems could be setup to improve performance and efficiencies
- Provide a regular business strategy meeting with a qualified ICT manager to discuss ongoing performance, improvements and forward strategy for your ICT systems
- Liaise with IT equipment and service organisations to make sure that you are receiving the correct advice on equipment quotes / purchases and outsourced service arrangements
- We can audit your software licensing arrangements to ensure you are compliant with Microsoft contractual requirements

### Day to Day ICT Solutions:

- Monitor your server(s) and report on problems as they occur and offer solutions
- Perform daily check of electronic backup systems and fix problems as they occur
- Perform daily antivirus check
- Perform daily check of antivirus updates and log files
- Carry out daily monitoring of disk space on the server including growth rates charted on a monthly basis
- Provide monthly onsite installation of patches and system updates
- Installation of Microsoft Operating system patches where appropriate
- Provide access to email based helpdesk system with job logging to a service level agreement
- Carry out weekly onsite visits for repairs and configuration

### ICT Development Solutions:

- Provide programming and maintenance of your organisation's website to a predefined design
- Look at how you can utilise your website to value add to your customers and bring in new business
- Provide Microsoft Sharepoint design and development to create your own intranet, which would allow you to use online forms, create your own electronic library and communicate effectively with your team/s no matter how big they are or where they are located
- Provide custom automation scripting as needed. e.g. Corporate email Signature rollouts

Contact [multiple solutions](#) if you would like to organise a consultation with our experienced business staff.

Microsoft®  
Small Business  
Specialist